

Bay Area Senior Health Policy Forum

ROAD TO THE 2020 CENSUS

December 3, 2019



**Presented by Ray Mueller, Partnership Specialist, San Francisco Bay Area
U.S. Census Bureau, Los Angeles Region**

It's in the Constitution

Article 1, Section 2 of the U.S. Constitution

“The actual Enumeration shall be made within three Years after the first Meeting of the Congress of the United States, and within every subsequent Term of ten Years, in such Manner as they shall by Law direct.”

Your answers are protected by law under Title 13 of the U.S. Code

- **The census is confidential and required by Law**
- **Results of the census are reported in statistical format only**
- **We do not share a respondent's personal information or responses with any other government agencies – federal, state or local for 72 years**
- **All Census Bureau employees swear to a lifetime oath to protect respondent's information**
- **Penalties for wrongful disclosure – up to 5 years imprisonment and/or a fine of \$250,000**

What's in it for you?

Census data, collected only every 10 years, determines:

- **Congressional Representation**
- **How funds are spent in your community on things like roads, schools, and hospitals. \$675 Billion!!!**
- **Redistricting of your city, county, state, and federal political boundaries**
- **But wait, there's more...**



The census counts every generation.

Every 10 years, the United States counts everyone who lives in the country, from newborn babies to the oldest among us. It is important for everyone to complete the 2020 Census so that communities like yours can be accurately funded and represented.

Responding is important.

The 2020 Census will influence community funding and congressional representation for the next decade. Information collected in the census will inform the allocation of more than \$675 billion in federal funds for states and communities each year. That includes money for things like:

- › First responders
- › Medicare Part B
- › Supportive Housing for the Elderly Program
- › Libraries and community centers
- › Supplemental Nutrition Assistance Program (SNAP)
- › Senior Community Service Employment Program

Responding is easy.

Beginning in mid-March 2020, you can respond to the census online, by phone, or by mail. Choose the option that is most comfortable for you. Large-print guides to the questionnaire are available upon request. From May – July 2020, census takers will visit households that have not yet responded. A census taker can assist if you need help completing your form.

Responding is safe.

Your personal information is kept confidential by law. Your responses can only be used to produce statistics. They cannot be shared with law enforcement agencies or used against you by any government agency or court in any way.

For more information, visit:
2020CENSUS.GOV

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Help shape America's 10-year checkup.

An accurate count helps us grow stronger over the next 10 years. Responses to the 2020 Census will inform funding for clinics, Medicare, the Children's Health Insurance Program, and other health care assistance programs.

For more information, visit:
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What is Census Data?



South San Francisco CCD, San Mateo County, California



Search

South San Francisco CCD, San Mateo County, California

[People and Population](#)

[Race and Ethnicity](#)

[Health](#)

[Education](#)

[Employment](#)

[Income and Poverty](#)

Health

Disability

8.8% +/- 0.3%

Disabled population in South San Francisco CCD, San Mateo County, California

12.6% +/- 0.1%

Disabled population in the United States

Table: DP02

Table Survey/Program: 2017

American Community Survey 5-Year Estimates

Types of Disabilities in South San Francisco CCD, San Mateo County, California

Hearing difficulty - 2.5%



Vision difficulty - 1.5%



Cognitive difficulty - 3.2%



Ambulatory difficulty - 4.9%



Self-care difficulty - 2.2%



Independent living difficulty - 5.0%



0 0.5 1.0 1.5 2.0 2.5 3.0 3.5 4.0 4.5 5.0

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How the 2020 Census will invite everyone to respond

WHAT WE WILL SEND IN THE MAIL	
On or between	You'll receive:
March 12–20	An invitation to respond online to the 2020 Census. (Some households will also receive paper questionnaires.)
March 16–24	A reminder letter.
	If you haven't responded yet:
March 26–April 3	A reminder postcard.
April 8–16	A reminder letter and paper questionnaire.
April 20–27	A final reminder postcard before we follow up in person.

We understand you might miss our initial letter in the mail.

- Every household that hasn't already responded will receive reminders and will eventually receive a paper questionnaire.
- It doesn't matter which initial invitation you get or how you get it—we will follow up in person with all households that don't respond.

Language Support Overview

Internet Self-Response	Census Questionnaire Assistance	Language Guides (Video and Print) Language Glossaries Language Identification Card					Paper Questionnaire & Mailing Materials																																																												
12 Non-English Languages Respondents will be able to toggle between the languages within the instrument. Spanish Chinese Vietnamese Korean Russian Arabic Tagalog Polish French Haitian Creole Portuguese Japanese	12 Non-English Languages There is a separate phone number for each language, including TDD. This information is included in the mailing materials. Spanish Chinese (Mandarin and Cantonese) Vietnamese Korean Russian Arabic Tagalog Polish French Haitian Creole Portuguese Japanese	59 Non-English Languages Video and print language guides will be available online. Glossaries provide key terminology to bilingual staff. Language Identification Card expanded to 59 languages (50 in 2010). <i>Language listed below are in order of need (top to bottom, left to right).</i> <table><tr><td>Spanish</td><td>Italian</td><td>Khmer</td><td>Tamil</td><td>Croatian</td></tr><tr><td>Chinese</td><td>Farsi</td><td>Nepali</td><td>Navajo</td><td>Bulgarian</td></tr><tr><td>Vietnamese</td><td>German</td><td>Urdu</td><td>Hungarian</td><td>Twi</td></tr><tr><td>Korean</td><td>Armenian</td><td>Romanian</td><td>Hebrew</td><td>Lithuanian</td></tr><tr><td>Russian</td><td>Hindi</td><td>Telugu</td><td>Malayalam</td><td>Yoruba</td></tr><tr><td>Arabic</td><td>Ukrainian</td><td>Burmese</td><td>Swahili</td><td>Czech</td></tr><tr><td>Tagalog</td><td>Bengali</td><td>Punjabi</td><td>Yiddish</td><td>Igbo</td></tr><tr><td>Polish</td><td>Greek</td><td>Lao</td><td>Indonesian</td><td>Marathi</td></tr><tr><td>French</td><td>Amharic</td><td>Hmong</td><td>Serbian</td><td>Sinhala</td></tr><tr><td>Haitian Creole</td><td>Somali</td><td>Albanian</td><td>Tigrinya</td><td>Slovak</td></tr><tr><td>Portuguese</td><td>Thai</td><td>Turkish</td><td>Ilocano</td><td>American</td></tr><tr><td>Japanese</td><td>Gujarati</td><td>Bosnian</td><td>Dutch</td><td>Sign Language</td></tr></table>					Spanish	Italian	Khmer	Tamil	Croatian	Chinese	Farsi	Nepali	Navajo	Bulgarian	Vietnamese	German	Urdu	Hungarian	Twi	Korean	Armenian	Romanian	Hebrew	Lithuanian	Russian	Hindi	Telugu	Malayalam	Yoruba	Arabic	Ukrainian	Burmese	Swahili	Czech	Tagalog	Bengali	Punjabi	Yiddish	Igbo	Polish	Greek	Lao	Indonesian	Marathi	French	Amharic	Hmong	Serbian	Sinhala	Haitian Creole	Somali	Albanian	Tigrinya	Slovak	Portuguese	Thai	Turkish	Ilocano	American	Japanese	Gujarati	Bosnian	Dutch	Sign Language	Spanish Bilingual mailing materials and questionnaires will be sent to addresses in bilingual tracts. Mailings will include instructions on responding via Internet or phone in 12 non-English languages.
Spanish	Italian	Khmer	Tamil	Croatian																																																															
Chinese	Farsi	Nepali	Navajo	Bulgarian																																																															
Vietnamese	German	Urdu	Hungarian	Twi																																																															
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						During Nonresponse Followup enumerators use: <ul style="list-style-type: none">• A bilingual handheld instrument (English/Spanish)• Bilingual materials (English/Spanish)• Instructions to respond online or by phone in 12 non-English languages• Language Identification Card																																																													
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Letters, Postcards and Bilingual Questionnaires

March 12, 2020

Dear Resident:

This is your invitation to respond to the **2020 Census**. We need your help to count everyone in the United States by providing basic information about all adults, children, and babies living or staying at this address.

Results from the 2020 Census will be used to:

- Direct billions of dollars in federal funds to local communities for schools, roads, and other public services.
- Help your community prepare to meet transportation and emergency readiness needs.
- Determine the number of seats each state has in the U.S. House of Representatives and your political representation at all levels of government.

Respond by April 1 at [redacted]

Your Census ID is: [redacted]

The Census Bureau is using the internet to securely collect your information. Responding online lets us collect more information, save taxpayer money, and process data more efficiently. If you are unable to complete your 2020 Census questionnaire online, we will send you a paper questionnaire, less weeks for you to complete and mail back.

The census is so important that your response is required by law, and your answers are kept completely confidential. If you do not respond, they will need to send a Census Bureau messenger to your home to collect your census information. If you need help completing your 2020 Census questionnaire, please call toll-free (number removed).

Thank you for your prompt response.

Sincerely,

Steven D. Dillingham
Steven D. Dillingham
Director

Enclosure

Albuquerque, NM

Document ID: 2020CEN-001

2020 Census

This is the official questionnaire for this address.
It is quick and easy to respond, and your answers are protected by law.
Para completar el cuestionario en español, debe la versión y completar el lado español.

FOR OFFICIAL USE ONLY

Start here on go online at [redacted] to complete your 2020 Census questionnaire. Use a blue or black pen.

Before you answer Question 1, count the people living in this house, apartment, or mobile home using our guidelines.

- Count all people, including babies, who live and sleep here most of the time.
- If no one lives and sleeps at this address most of the time, go online at [redacted] or call the number on page 6.

This census must also include people without a permanent place to live, too.

- If someone who does not have a permanent place to live is staying here on April 1, 2020, count that person.

The Census Bureau also conducts counts in institutions and other places, too.

- Do not count anyone living away from home, either at college or in the Armed Forces.
- Do not count anyone in a nursing home, jail, prison, detention facility, etc., on April 1, 2020.
- Leave these people off your questionnaire, even if they will return to this house after they leave college, the nursing home, the military, jail, etc. Otherwise, they may be counted twice.

1. How many people were living or staying in this house, apartment, or mobile home on April 1, 2020?

Number of people = [redacted]

2. Were there any additional people staying here on April 1, 2020 that you did not include in Question 1? Mark ☐ YES or ☐ NO.

3. In this house, apartment, or mobile home -- Mark ☐ YES or ☐ NO.

- ☐ Children, related or unrelated, such as newborn babies, grandchildren, or foster children.
- ☐ Relatives, such as adult children, cousins, or in-laws.
- ☐ Roommates, such as roommates or live-in boyfriends.
- ☐ People staying here temporarily.
- ☐ No additional people.

4. What is your telephone number? [redacted]

5. ¿Cuántas personas estaban viviendo o quedándose en esta casa, apartamento o casa móvil el 1 de abril de 2020?

Número de personas = [redacted]

6. ¿Hubo personas adicionales que estuvieran aquí el 1 de abril de 2020 que no incluyera en la Pregunta 1? Marque ☐ SÍ o ☐ NO.

7. ¿En esta casa, apartamento o casa móvil -- Marque ☐ SÍ o ☐ NO.

- ☐ Niños, relacionados o no, tales como bebés recién nacidos, nietos, nietas, hijos de familia adoptada.
- ☐ Parientes, tales como hijos adultos, primos o parientes políticos.
- ☐ Personas que no son parientes, tales como compañeros de vida o cuñados, o personas que viven en el hogar.
- ☐ Personas que se quedan aquí temporalmente.
- ☐ No hay personas adicionales.

8. ¿Cuál es su número de teléfono? [redacted]

9. ¿Cuántas personas estaban viviendo o quedándose en esta casa, apartamento o casa móvil el 1 de abril de 2020?

Número de personas = [redacted]

2020 Census

Esta es el cuestionario oficial para esta dirección.
Es rápido y fácil de responder, y sus respuestas están protegidas por la ley.
To complete the English questionnaire, flip this over and complete the blue side.

FOR OFFICIAL USE ONLY

Start here on go online at [redacted] to complete your 2020 Census questionnaire. Use a blue or black pen.

Antes de contestar la Pregunta 1, cuente a las personas que viven en esta casa, apartamento o casa móvil usando nuestras instrucciones.

- Cuente a todos los habitantes, incluyendo a bebés, que viven y duermen aquí la mayor parte del tiempo.
- Si nadie vive y duerme en esta dirección la mayor parte del tiempo, vaya a [redacted] o llame al número que aparece en la página 6.

Este censo también debe incluir a las personas que no tienen un lugar permanente donde vivir en la fecha.

- Si alguien que no tiene un lugar permanente donde vivir en la fecha indicada está en el 1 de abril de 2020, cuente a esa persona.

El Censo también realiza conteos en instituciones y otros lugares, por lo tanto:

- No cuente a alguien que vive en un lugar de educación o en la universidad.
- No cuente a alguien que vive en un lugar de detención o en una prisión.
- No cuente a alguien que vive en un lugar de atención médica, como un hospital, una casa de reposo, un centro de detención, etc., el 1 de abril de 2020.

1. ¿Cuántas personas estaban viviendo o quedándose en esta casa, apartamento o casa móvil el 1 de abril de 2020?

Número de personas = [redacted]

2. ¿Hubo personas adicionales que estuvieran aquí el 1 de abril de 2020 que no incluyera en la Pregunta 1? Marque ☐ SÍ o ☐ NO.

3. ¿En esta casa, apartamento o casa móvil -- Marque ☐ SÍ o ☐ NO.

- ☐ Niños, relacionados o no, tales como bebés recién nacidos, nietos, nietas, hijos de familia adoptada.
- ☐ Parientes, tales como hijos adultos, primos o parientes políticos.
- ☐ Personas que no son parientes, tales como compañeros de vida o cuñados, o personas que viven en el hogar.
- ☐ Personas que se quedan aquí temporalmente.
- ☐ No hay personas adicionales.

4. ¿Cuál es su número de teléfono? [redacted]

5. ¿Cuántas personas estaban viviendo o quedándose en esta casa, apartamento o casa móvil el 1 de abril de 2020?

Número de personas = [redacted]

Flip style questionnaire

Which one will go to whom?


Most households will first receive a letter asking them to complete the census questionnaire online with information about how to respond online or by phone in English plus 12 non-English languages.

[Press Release and Link to Interactive Map](#)

Language Assistance Sheet

All mailing packages include a language assistance sheet with instructions in the 12 non-English languages.

The instructions explain how to select languages online, and provide dedicated phone numbers for each non-English language.

United States [®] Census 2020	OMB No. 0607-1006: Approval Expires 11/30/2021
 English Go to [redacted] and select "ENGLISH," located in the upper-right corner of the window, to access your 2020 Census questionnaire in English. Español (Spanish) Vaya a [redacted] y seleccione "ESPAÑOL," en la esquina superior derecha de la ventana, para acceder al cuestionario del Censo del 2020 en español. 中文 (Chinese) 请进入网站 [redacted]，并选择位于窗口右上角的“中文(简体)”，以连接到您的中文版 2020 年人口普查问卷表。 Tiếng Việt (Vietnamese) Hãy vào trang mạng [redacted] và chọn "TIẾNG VIỆT" ở góc trên bên phải của cửa sổ để truy cập bản câu hỏi Thống Kê Dân Số 2020 bằng Tiếng Việt. 한국어 (Korean) 2020년 센서스 인구조사 설문지를 한국어로 보시려면 인터넷 사이트 [redacted]로 가셔서 화면의 오른쪽 상단 코너에 있는 "한국어"를 선택해 주십시오. Русский (Russian) Чтобы получить доступ к анкете переписи населения 2020 года на русском языке, зайдите на веб-сайт [redacted] и выберите «РУССКИЙ» в правом верхнем углу окна. العربية (Arabic) لتكامل بزيارة [redacted] وحدد "العربية"، الموجودة في الزاوية اليمنى العلوية من الشاشة، للوصول إلى استبيان التعداد السكاني الخاص بك باللغة العربية. Tagalog (Tagalog) Pumunta sa [redacted] at piliin ang "TAGALOG," na nasa itaas na kanang sulok ng window, upang ma-access ang iyong palatanungan ng 2020 Senso sa Tagalog. Polski (Polish) Aby uzyskać dostęp do kwestionariusza Spisu Ludności 2020 w języku polskim, proszę przejść na stronę [redacted] i wybrać "POLSKI" w górnym prawym rogu ekranu. Français (French) Rendez-vous sur [redacted] et sélectionnez « FRANÇAIS », situé dans le coin supérieur droit de la fenêtre, pour accéder à votre questionnaire du Recensement 2020 en français. Kreyòl Ayisyen (Haitian Creole) Pou gen aksè sou kesyonè Resansman 2020 an, nan Kreyòl Ayisyen ale sou sitwèb [redacted] epi chwazi "KREYÒL AYISYEN," nan kwen anwo nan bò dwat fenèt la. Português (Portuguese) Visite [redacted] e clique em "PORTUGUÊS" no canto superior direito da janela para acessar o questionário do Censo 2020 em português. 日本語 (Japanese) [redacted] にアクセスして、ウィンドウの右上にある「日本語」を選択し、2020年国勢調査（日本語版）にアクセスしてください。 FORM D-LI (06-04-2019)	English For help completing your 2020 Census questionnaire, call toll-free [redacted] For telephone display service (TDD) for the hearing impaired, call toll-free [redacted]. Español (Spanish) Si necesita ayuda para completar el cuestionario del Censo del 2020, llame gratis al [redacted]. 中文 (Chinese) 如果您填写2020年人口普查问卷时需要帮助，请拨打免费电话 [redacted]（普通话）或 [redacted]（广东话）。 Tiếng Việt (Vietnamese) Để được trợ giúp hoàn thành bản câu hỏi Thống Kê Dân Số 2020 của quý vị, hãy gọi số miễn phí [redacted]. 한국어 (Korean) 2020년 센서스 인구조사 설문지 작성에 도움이 필요하시면, 무료 번호 [redacted]으로 전화해 주십시오. Русский (Russian) Для помощи в заполнении анкеты переписи населения 2020 года, позвоните по номеру [redacted] (бесплатно). العربية (Arabic) للمساعدة في استكمال استبيان التعداد السكاني الخاص بك لسنة 2020، اتصل على الرقم المجاني: [redacted]. Tagalog (Tagalog) Para sa tulong sa pagkumpleto ng iyong palatanungan ng 2020 Senso, tumawag nang toll free sa [redacted]. Polski (Polish) Aby uzyskać pomoc w wypełnieniu kwestionariusza Spisu Ludności 2020, proszę zadzwonić pod bezpłatny numer [redacted]. Français (French) Pour obtenir une aide afin de remplir votre questionnaire du Recensement 2020, appelez gratuitement le [redacted]. Kreyòl Ayisyen (Haitian Creole) Pou jwenn èd ranpli kesyonè Resansman 2020 an, rele nimewo nou an gratis [redacted]. Português (Portuguese) Para obter ajuda para responder ao questionário do Censo 2020, ligue gratuitamente para o telefone [redacted]. 日本語 (Japanese) 2020年国勢調査についてご不明な点があるときは、フリーダイヤル [redacted] までお電話ください。 United States[®] Census 2020 FORM D-LI (06-04-2019)

New Ability to Self Respond Starting March 12, 2020



Internet
person



Phone



Paper Form



In-

****12 languages plus English and TDD***

(Telecommunications Device for the Deaf) will be supported.

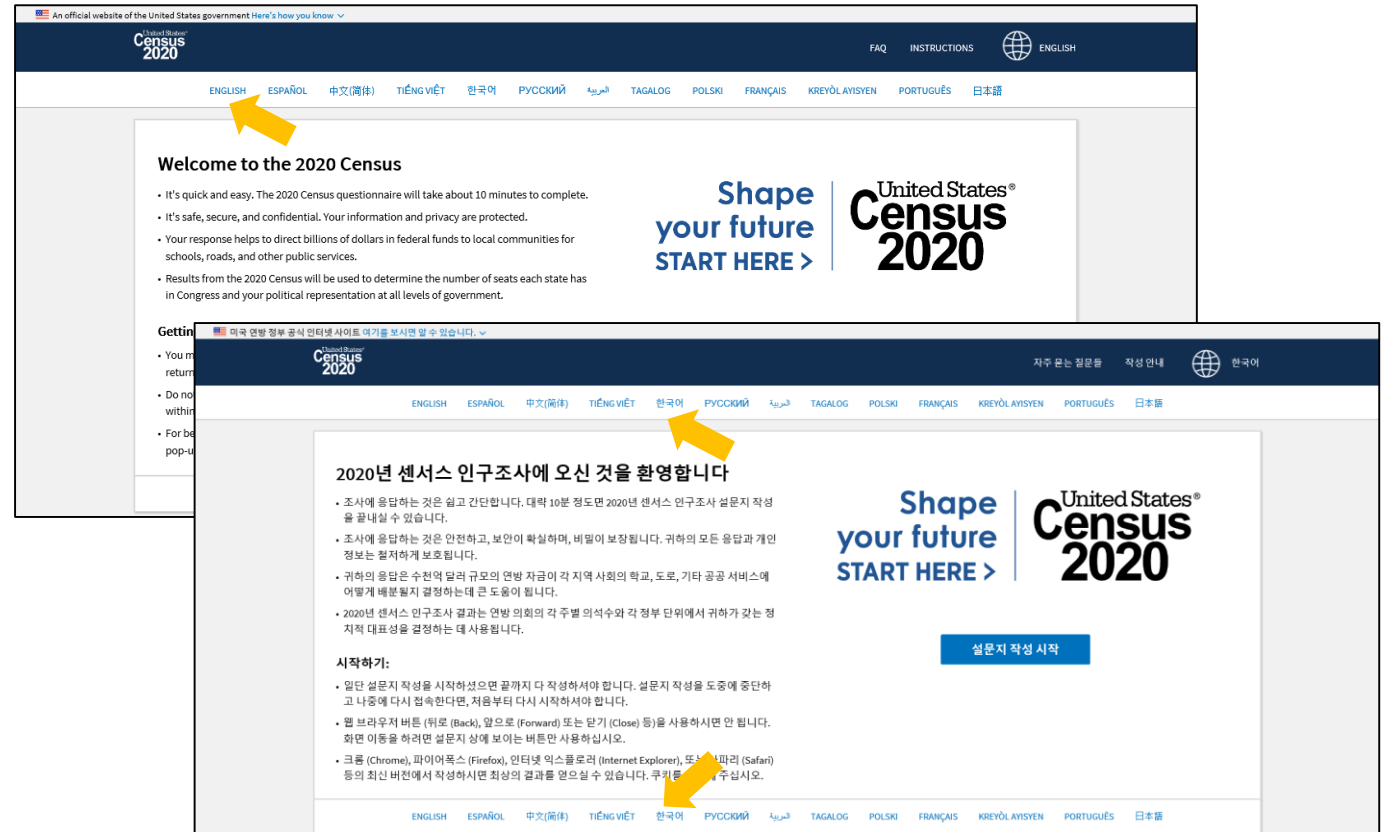
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Internet Self-Response

The internet questionnaire will allow respondents to toggle between English and 12 non-English languages using a dropdown language menu at the top of each screen, and individual links at the top and bottom of each screen.



Video Language Guide

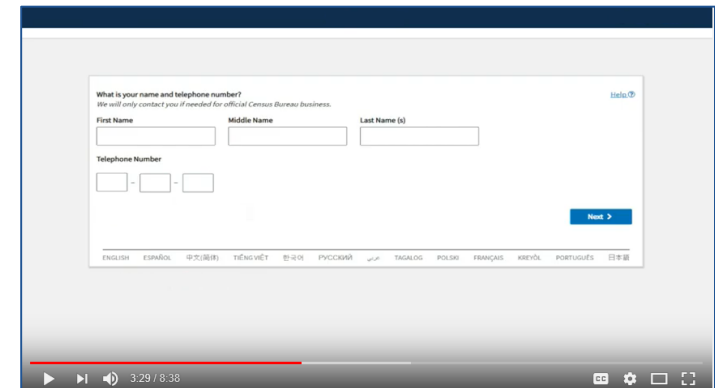
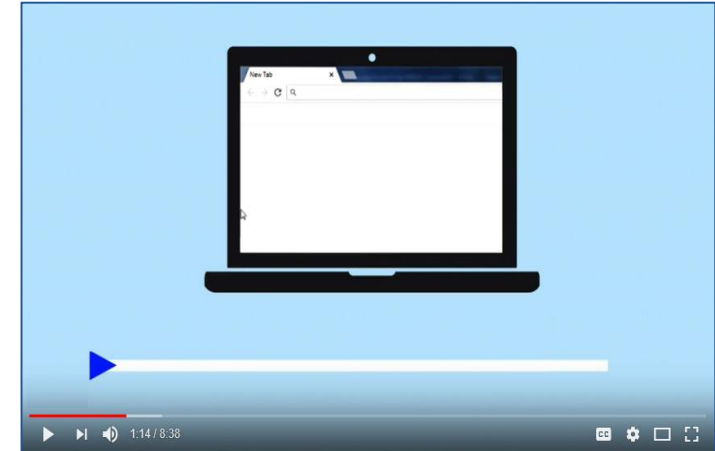
Video language guides, narrated in 59 non-English languages, will assist respondents responding online.

Each video is about 8 minutes and includes basic information about the 2020 Census.

Video language guides will be available online to stream or download.

Total Run Time: about 8 minutes

- Part 1: Introduction to the 2020 Census (1 minute)
- Part 2: Quick Tour (1 minute)
- Part 3: Translated Guide (6 minutes)



Print Language Guides

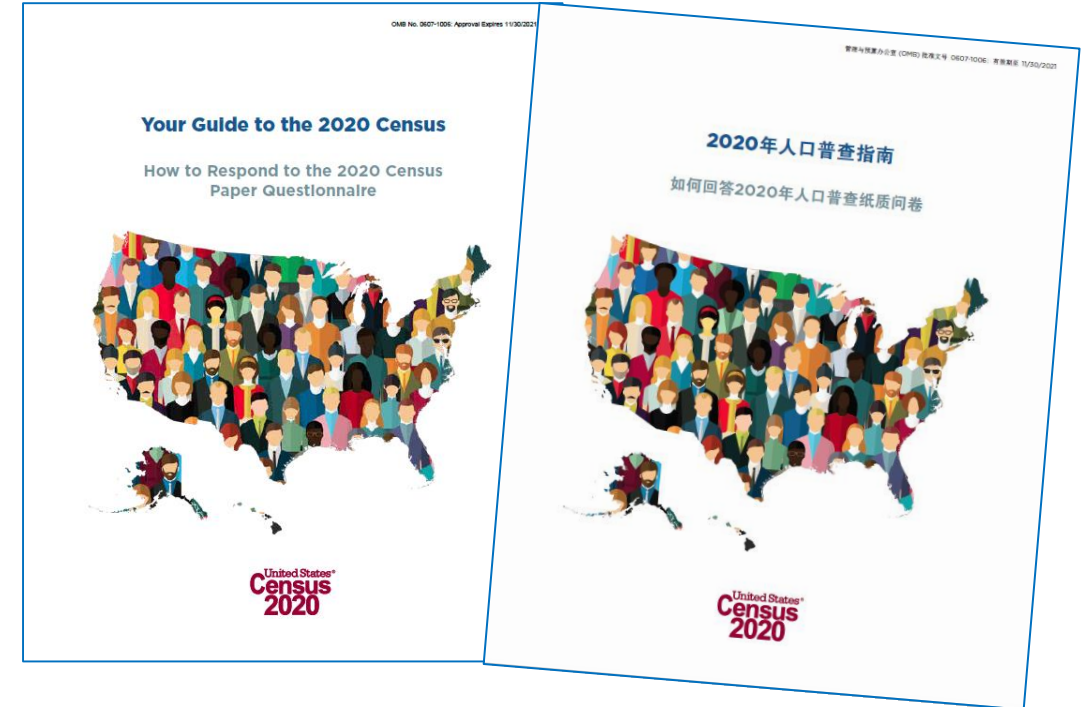
Print language guides, written in 59 non-English languages, will assist respondents filling out the paper questionnaire.

Guides will also be available in large print and braille.

Each guide is 8 pages, and includes basic information about the 2020 Census and translation of the questions and response categories.

Print language guides will be available online and through FLD Partnerships.


***These print guides will include Braille and Large Print.**





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Internet Self-Response (cont'd)

 An official website of the United States government [Here's how you know](#)



FAQINSTRUCTIONSENGLISH

ENGLISHESPAÑOL中文(简体)TIẾNG VIỆT한국어РУССКИЙالعربيةTAGALOGPOLSKIFRANÇAISKREYÒL AYISYENPORTUGUÊS日本語

Welcome to the 2020 Census

- It's quick and easy. The 2020 Census questionnaire will take about 10 minutes to complete.
- It's safe, secure, and confidential. Your information and privacy are protected.
- Your response helps to direct billions of dollars in federal funds to local communities for schools, roads, and other public services.
- Results from the 2020 Census will be used to determine the number of seats each state has in Congress and your political representation at all levels of government.

Getting started:

- You must complete your questionnaire once you begin. If you leave the questionnaire and return later, you will have to start over.
- Do not use the web browser buttons (back, forward, or close browser). Use the buttons within the questionnaire to navigate.
- For best results, use the latest version of Chrome, Firefox, Internet Explorer, or Safari. Enable cookies.

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2020**

Start Questionnaire

ENGLISHESPAÑOL中文(简体)TIẾNG VIỆT한국어РУССКИЙالعربيةTAGALOGPOLSKIFRANÇAISKREYÒL AYISYENPORTUGUÊS日本語

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You are accessing a United States Government computer network. Any information you enter into this system is confidential. It may be used by the Census Bureau for statistical purposes and to improve the website. If you want to know more about the use of this system, and how your privacy is protected, visit our online privacy webpage at <https://www.census.gov/about/policies/privacy/privacy-policy.html>.

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Internet Self-Response For Those Without Usual Residence

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FAQ INSTRUCTIONS  ENGLISH

Address Verification Household Questions People Questions Final Questions

[Help?](#)

Please provide a city and state, or ZIP Code where you will be living on April 1, 2020.
Also, describe the physical location in the space provided.

City State ZIP Code

Please provide as much information as possible.

For example:

- a location description such as "The apartment over the gas station" or "The brick house with the screened porch on the northeast corner of Farm Road and HC 46" or
- a name of a park, street intersection or shelter, if you will be experiencing homelessness on April 1, 2020, as well as the name of the city and state. For example, "Friendship Park, Anywhere, PA."

< Previous Next >

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Language Options:  English 

2020 Census Jobs



[Access the 2020 Census Jobs Site](https://2020census.gov/jobs)
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Census jobs available in all 8 San Francisco Bay Area Census Offices. One application qualifies you for any of the following positions:

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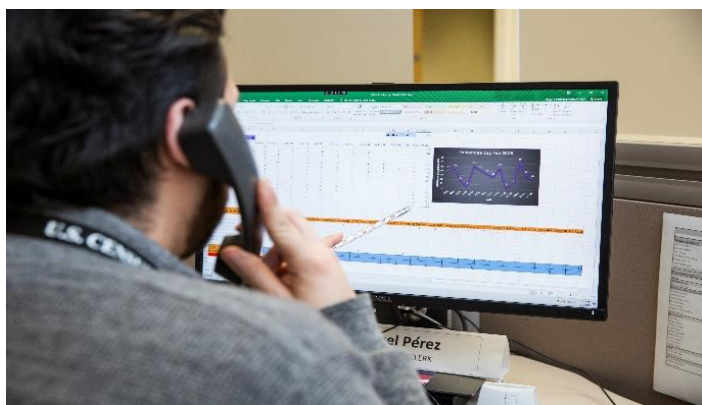
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Contact Information

RAYMOND MUELLER

Partnership Specialist, San Francisco Bay Area

raymond.c.mueller@2020census.gov

8-8-983-2995

**Los Angeles Regional Census Center
UNITED STATES CENSUS BUREAU**